



<u>Streaky prints:</u> Press the cartridge onto a pad of moist tissue that is resting on something you don't mind getting inky. Hold for about 30 seconds. Don't wipe clean.

<u>Fuzzy prints:</u> Remove & reinstall cartridges. If available, run the page alignment utility.

<u>Poor colours:</u> If the colours look wrong run two test print pages to clear any contamination

If these measures don't fix the problem, keep the test prints and call us as soon as possible!

